

“You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the Police.”

**Condition 31**

“You must take care not to cause damage to your property or the property of your neighbours.”

**Condition 33**

“You must keep the inside of your property clean and in reasonable decorative order.”

**Condition 34**

“You must not use the property in any way that may cause a health or safety hazard or encourage vermin and/or pests (for example, by hoarding items inappropriately).”

**Condition 44**

“You must obtain our prior written permission before carrying out any alterations, improvements or structural work to the property. You may need to obtain other permissions such as planning permission or building regulations approval.”

**Condition 53**

“You must keep the inside of the property, the fixtures and fittings and all glass in the property in good repair during the tenancy.”

**Condition 57**

“You must allow our employees, representatives and contractors to come into your property to service any electrical and gas supplies and appliances that we are responsible for maintaining.”